

Customer Services Contract Number 02CONB20

This Customer Services Contract (CSC) number 02CONB20 (Contract), is made by and between King County, Washington, with its principal place of business at 401 5th Avenue, Suite 600, Seattle, WA (County) and City of North Bend, with its principal place of business at 920 SE Cedar Falls Way, North Bend, WA (Customer) (and collectively, the Parties),

1. Term

This Contract is effective on the date last signed below, and shall remain in effect for a term of three (3) years, unless terminated earlier as allowed in this Contract or extended by the Parties.

2. Services Ordered

The service offering is summarized in Table A below, and further described in the Master Services Agreement (“MSA”) located at <https://kingcounty.gov/inetmsa>. Upon the Customer order(s), the County will provide the services listed in Table B at the contracted sites, for the stated monthly and non-recurring (one-time) fees. The County owns all Customer Premise Equipment (CPE) devices installed at Customer Sites and shall retain title to all parts and materials used or provided by the County in providing any service described herein. See <https://kingcounty.gov/inetmsa>, Attachment C for a description of service offerings.

Service Offering Summary—Table A. See Attachment C, MSA for a full description

1. Internet Bandwidth (IB)	2. Transport Bandwidth (TB)
3. King County Exchange (KCX) Services	4. Support Services
5. Additional IPV4 Addresses (AIP)	6. Professional Services: Network Engineering Service (NES) Solution Architecture (SA) Project Management Service (PMS) Support Surcharge (SS)

Contracted Sites, Services and Fees—Table B

Svc Type	Band Width	Site ID	Site Name	Site Address	City	Site Contact	CPE Device	Hub	Demarcation Point	Monthly Fee
IB	100	2024	City of North Bend	Primary: 920 SE Cedar Falls Way; North Bend, WA 98045	North Bend	Dawn Masko		North Bend	Ethernet Converter	\$930.00
Support										\$0.00
TOTAL Monthly Fees										\$930.00
Non-Recurring Costs										
			Type	Notes				Quantity	Amount	Total
			Provision Fees							
			Construction							
			Engineering							
			Other Services							
Non-Recurring Total										\$0.00

3. Contract Documents and Execution

By signing below, the Customer acknowledges that it has reviewed and accepts the following contract documents: (a) this I-NET Customer Services Contract, including Exhibits A (Key Persons) and B (Insurance), and (b) the Master Services Agreement available at <https://kingcounty.gov/inetmsa> and incorporated herein by this reference, including Attachments A through C. Further, the Customer represents that the signatory below has authority to bind its represented party to this Contract.

KING COUNTY	CITY OF NORTH BEND
Print Name:	Print Name:
Signature:	Signature:
Title:	Title:
Date	Date

Exhibit A—Key Persons

The Customer represents that the Primary Contact and the Technical Contact listed below are each authorized to request and approve: (a) all Customer network connections to other agencies contracting for I-Net and Services from the County or external agencies; and (b) all additions, deletions or modifications to the I-NET Services and Services provided under this Contract, including both cost and no-cost changes, which shall be captured in a contract amendment. The Primary and Technical Contacts shall be the Customer’s lead on all technology and troubleshooting issues regarding I-Net and Services.

Unless otherwise provided in Section 4, Notices, of the Master Terms and Conditions, all change requests must be submitted in writing by either the Customer’s Primary Contact or the Technical Contact; email is an acceptable communication format. No change in Services or Sites will be made to the Customer’s service configuration without approval from King County, which will be captured in an amendment.

The Customer’s Finance Contact shall be the primary contact for all invoicing and billing issues.

The Customer’s Contracts Contact shall be the primary contact for all contractual issues and amendments.

The Customer’s Technical Contact shall provide physical access for the County to the I-Net equipment at an individual Site.

The Customer shall provide updated information to the County I-Net Business Contact via email within five (5) business days should any of the below contact information change. Contact information updates do not require an amendment.

KING COUNTY	CITY OF NORTH BEND
I-Net Management Contact: Darryl Hunt, I-Net Business Manager 401 5th Avenue, Seattle, WA 98104, 7th Fl Phone: 206-263-7890 E-mail: darryl.hunt@kingcounty.gov	Primary Contact: Dawn Masko, Deputy City Administrator 930 SE Cedar Falls Way, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
I-Net Management Contact: Lori Dickneite, Network Services Owner 401 5th Avenue, Seattle, WA 98104, 7th Fl Phone: 206-263-8521 Email: Lori.Dickneite@kingcounty.gov	Management Contact: Dawn Masko, Deputy City Administrator 930 SE Cedar Falls Way, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
I-Net Operations Contact: Jesse Mock, Network Services Operations Manager 401 5th Avenue, Seattle, WA 98104, 7th Fl Phone: 206-263-7938 Email: Jesse.Mock@kingcounty.gov	Primary Contact: Steve Wood Phone: 425-864-0700 Curt Miller Phone: 425-864-0701 E-mail: IT@northbendwa.gov
Invoicing/Payments: Junko Keesecker, Business and Finance Officer 401 5th Avenue, Seattle, WA 98104, 6th Fl Phone: 206-263-7897 E-mail: Junko.Keesecker@kingcounty.gov	Finance Contact: Dawn Masko, Deputy City Administrator 930 SE Cedar Falls Way, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
Contracts/Amendments: Dominic Palo, IT Contracts Specialist 401 5th Avenue, Seattle, WA 98104, 6th Fl Phone: 206-477-9555 E-mail: dominic.palo@kingcounty.gov	Contracts Contact: Dawn Masko, Deputy City Administrator 930 SE Cedar Falls Way, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
Technical Support: Phone: 206-263-7000 E-mail: operations.network@kingcounty.gov	Help Desk E-mail: it@northbendwa.gov

Exhibit B– Evidence of Insurance Coverage

****See following pages****